

# Clear Browser Cache- Google Chrome

## Accessing “Clear browsing data”


To clear the browser cache in Google Chrome, you will access the “Clear browsing data” menu.

Before clearing the cache, check for any open tabs or windows with work you may want to save or finish.

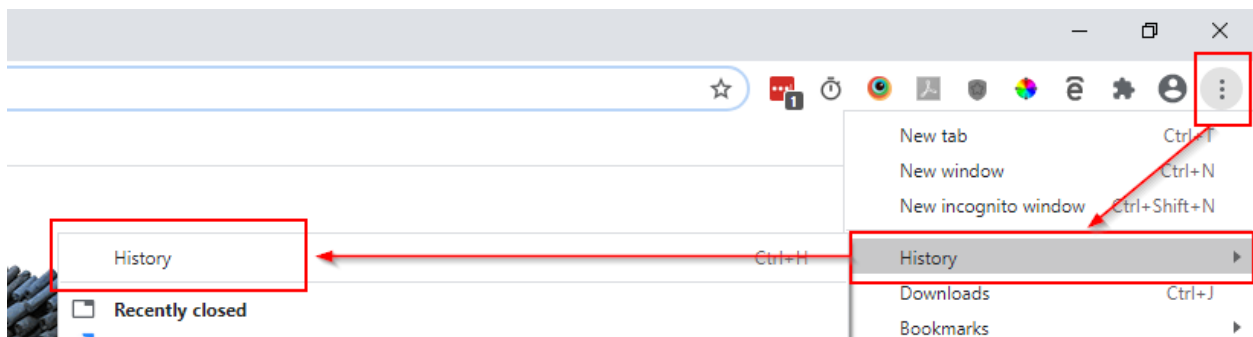
You can use the following keyboard short-cut to quickly access the “Clear browsing data” menu, and then skip to the “Using ‘Clear browsing data’” section of these instructions:

Ctrl-Shift-Delete

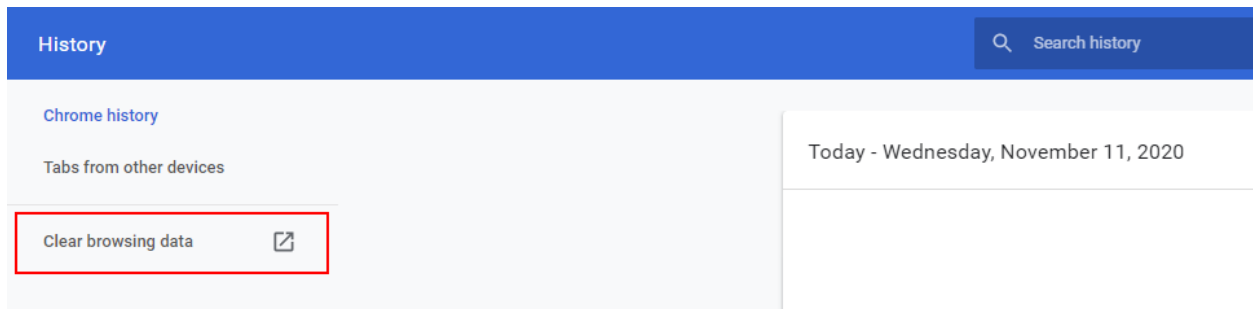
You can also access “Clear browsing data” by opening the Settings menu as instructed below:

Click on the Settings icon  (three vertical dots) in the upper right corner of the browser.

Hover over “History”, and then click on “History” in the expanded menu.



A new window will open titled “History”. Click on “Clear browsing data” on the left side of the page.

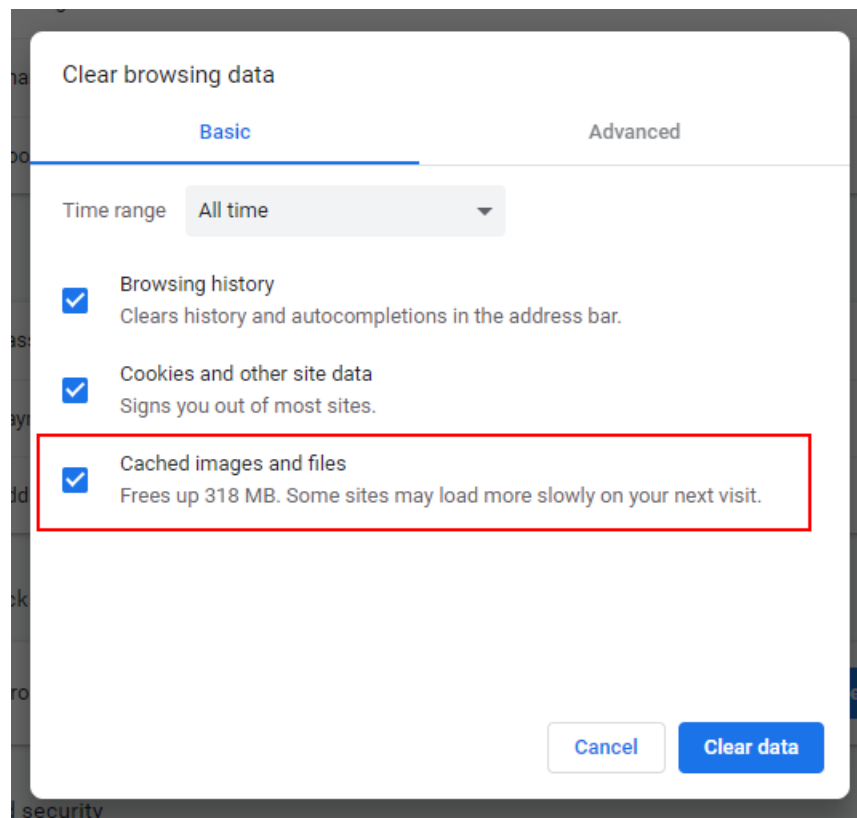


## Using “Clear browsing data”

A pop-window titled “Clear browsing data” will appear. Make sure the time range is set to “All time”.

To ensure the cache is completely cleared and that no other browsing data is interfering with accessing the most recent version of the site, check all the boxes: “Browsing history”, “Cookies and other site data”, and “Cached images and files”.

If there is any data that should not be cleared, uncheck the box next to it. At minimum, keep the box for “Cached images and files” checked.



Click “Clear data” when ready. This may take some time if you have never cleared the browsing data before. The pop-up window will disappear when the task is completed.

Close all open Chrome windows and tabs, and then open a new window.

The browser cache has been cleared for Google Chrome.

# Clear Browser Cache- Mozilla Firefox

## Accessing “Clear All History”


To clear the browser cache in Mozilla Firefox, you will access the “Clear All History” menu.

Before clearing the cache, check for any open tabs or windows with work you may want to save or finish.

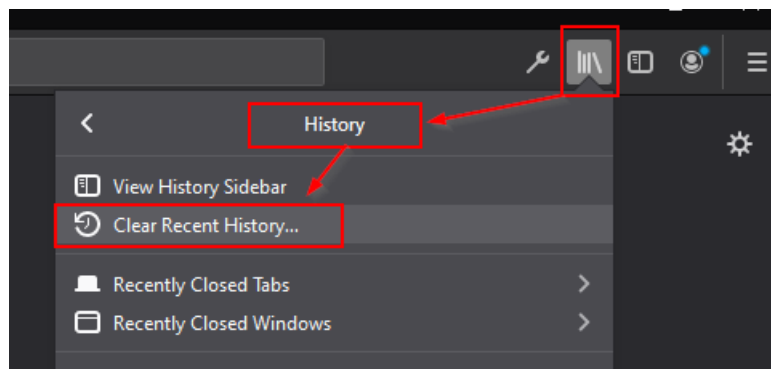
You can use the following keyboard short-cut to quickly access the “Clear All History” menu, and then skip to the “Using ‘Clear All History’” section of these instructions:

Ctrl-Shift-Delete

You can also access “Clear All History” by opening the Settings menu as instructed below:

Click on the “View history, saved bookmarks, and more” icon  (bookshelf) in the upper right corner of your browser.

Click on “History”, and then click on “Clear Recent History...” in the expanded menu.

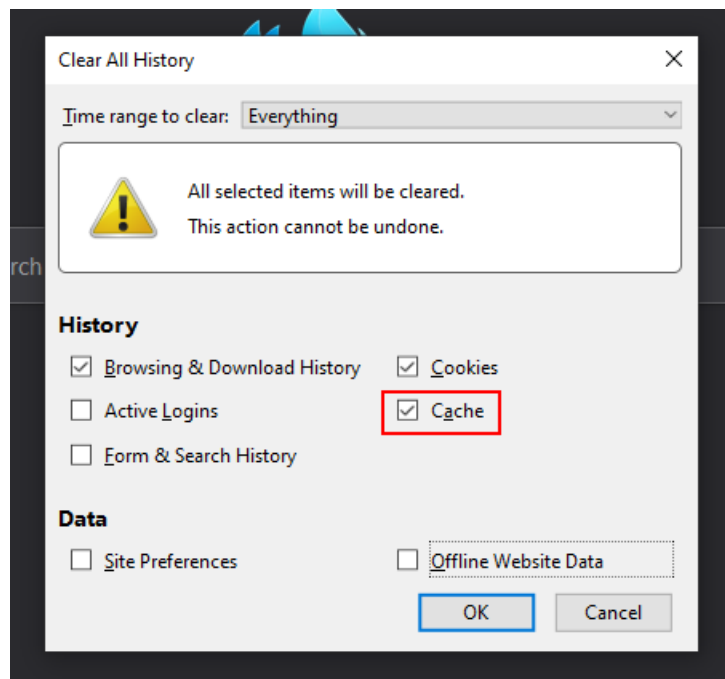


## Using “Clear All History”

A pop-window titled “Clear All History” should appear. Make sure the time range is set to “Everything”.

To ensure the cache is completely cleared and that no other browsing data is interfering with accessing the most recent version of the site, check the boxes: “Browsing & Download History”, “Cookies”, and “Cache”.

If there is any data that should not be cleared, uncheck the box next to it. At minimum, keep the box for “Cache” checked.



Click “OK” when ready. This may take some time if you have never cleared the cache before. The pop-up window will disappear when the task is completed.

Close all open Firefox windows and tabs, and then open a new window.

The browser cache has been cleared for Mozilla Firefox.

# Clear Browser Cache- Microsoft Edge

## Accessing “Clear browsing data”

To clear the browser cache in Microsoft Edge, you will access the “Clear browsing data” menu.

Before clearing the cache, check for any open tabs or windows with work you may want to save or finish.

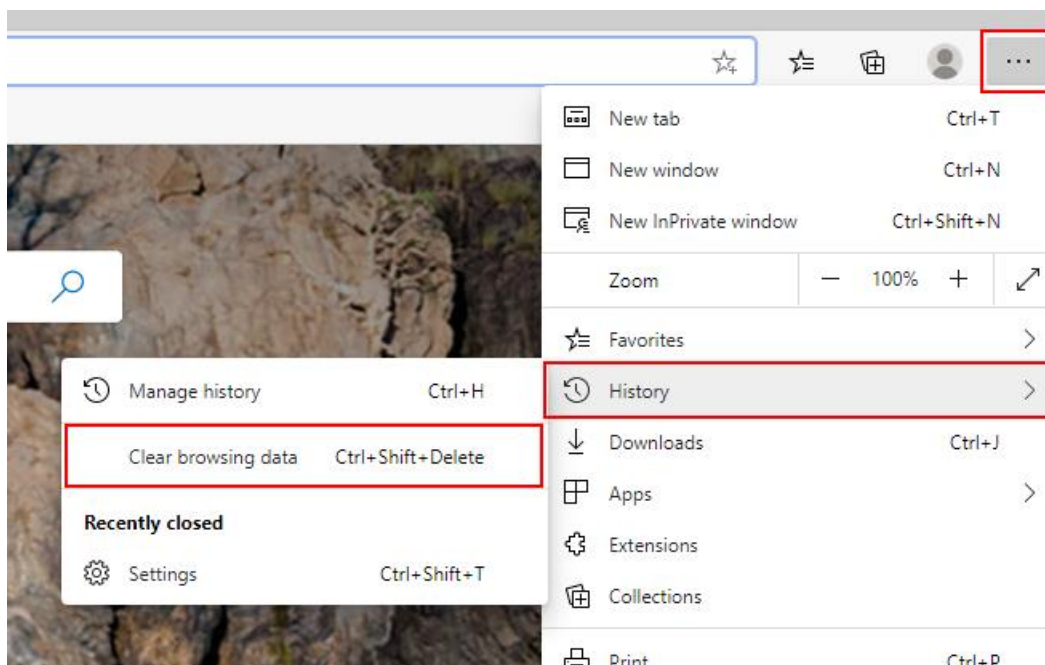
You can use the following keyboard short-cut to quickly access the “Clear browsing data” menu, and then skip to the “Using ‘Clear browsing data’” section of these instructions:

Ctrl-Shift-Delete

You can also access “Clear browsing data” by opening the Settings menu as instructed below:

... Click on the Settings icon (three horizontal dots) in the upper right corner of your browser.

Click on “History”, and then click on “Clear browsing data” in the expanded menu.

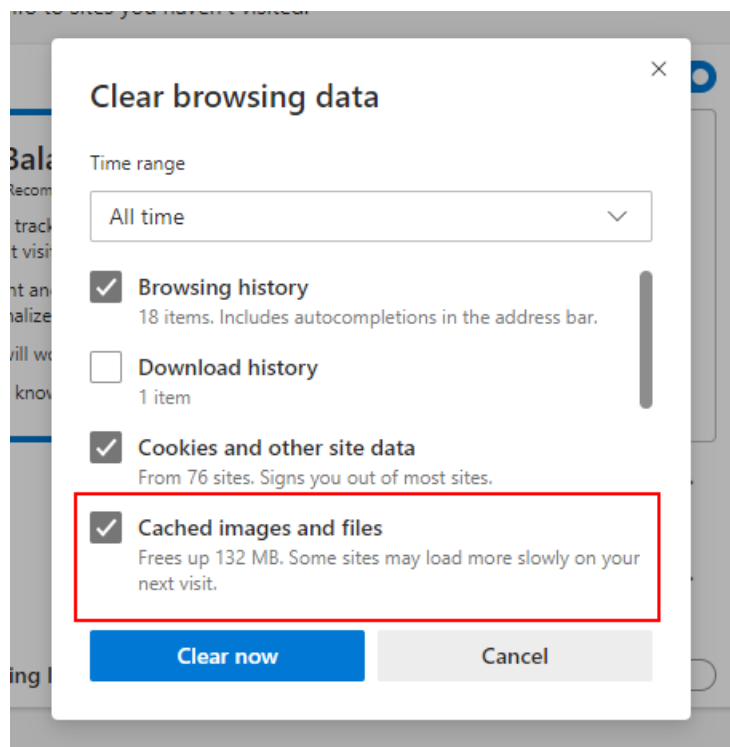


## Using “Clear browsing data”

A pop-up window titled “Clear browsing data” will appear. Make sure the time range is set to “All time”.

To ensure the cache is completely cleared and that no other browsing data is interfering with accessing the most recent version of the site, check the boxes: “Browsing history”, “Cookies and other site data”, and “Cached images and files”.

If there is any data that should not be cleared, uncheck the box next to it. At minimum, keep the box for “Cached images and files” checked.



Click “Clear now” when ready. This may take some time if you have never cleared the cache before. The pop-up window will disappear when the task is completed.

Close all open Edge windows and tabs, and then open a new window.

The browser cache has been cleared for Microsoft Edge.